



ONLINE  
SESSION

Conducted via  zoom



Center for Learning Innovations &  
Customized Knowledge Solutions

# TRENDS SHAPING THE FUTURE OF HIGHER EDUCATION: A PATH FORWARD WITH CLICKS

Tuesday, 12<sup>th</sup> December 2023

19:00 – 21:00 Iraq Time

## About the Session

The forthcoming online session, hosted by the Center for Learning Innovations and Customized Knowledge Solutions (CLICKS), is designed to serve a dual purpose. Firstly, it aims to shed light on the emerging trends shaping the landscape of higher education, offering insights into their implications for institutions, regulatory bodies, different stakeholders, and the community at large. Secondly, the session endeavors to introduce CLICKS' comprehensive portfolio of services and initiate a dialogue on how we can collaborate to provide tailored support to universities in Iraq. With a distinguished track record since its establishment in 2012, CLICKS has been a catalyst for progress in higher education, working with over 180 Higher Education Institutions (HEIs) across 13 countries and developing capacities and skills for participants from 32 countries.



## Objectives

- Explore current global trends impacting higher education and discuss their implications on the sector.
- Highlight CLICKS' services, including strategy development, leadership, quality assurance, innovative learning, research, and student services, tailored to meet the unique needs of universities.
- Initiate a dialogue on how CLICKS can collaborate with universities in Iraq, to address their specific challenges and aspirations.
- Provide an opportunity for participants to ask questions, share feedback, and engage in a productive exchange of ideas.

## Who Should Attend?

The session welcomes participation from all higher education leaders and practitioners in Iraq. More specifically, the session will be particularly relevant to:

- University Presidents, Vice Presidents, and Provosts
- Deans of Colleges and Research Divisions
- Leaders of Quality Assurance, Institutional Effectiveness, Strategic Planning
- Directors of Teaching and Learning Centers
- Directors and Deans of Students' Affairs



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## Agenda

19:00-19:10 Iraq Time

Welcoming and Introductions

19:10-19:50 Iraq Time

Global Trends Impacting HE and their Implications on the Sector

19:50-20:00 Iraq Time

Q&As

20:00-20:30 Iraq Time

Overview of CLICKS and its Activities

20:30-20:55 Iraq Time

Open Discussions

20:55- 21:00 Iraq Time

Closing

## Who we Are?

The Center for Learning Innovations and Customized Knowledge Solutions (CLICKS) was established in 2012 as a private, non-profit organization dedicated to promoting the healthy growth and advancement of higher education across the Arab region and beyond through providing meticulously tailored training programs, mentoring, coaching, as well as advisory and consultancy services designed to meet specific institutional needs.

Over the years, CLICKS has collaborated with more than 180 Higher Education Institutions (HEIs) in 13 countries. We have had the privilege of training over 15,000 participants from universities worldwide, including senior leaders such as presidents and vice-presidents as well as deans, faculty members, academicians, and dedicated professionals working in quality assurance, strategic planning, student affairs, among other critical roles.

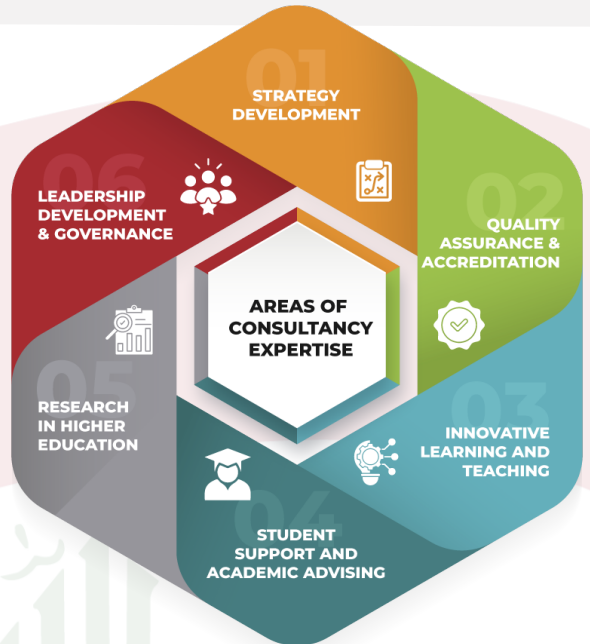
Since our inception, we have developed a comprehensive assortment of professional development programs, tailored for delivery as both public and in-house initiatives. These offerings span from short half day webinars to meticulously structured online courses, practical in-person workshops, and certified programs. Additionally, we have cultivated a robust portfolio of consultancy services, further enhancing our ability to meet the diverse needs of higher education institutions.

Over the years, CLICKS has forged strategic partnerships with a number of international organizations, fostering collaborative endeavors. Noteworthy collaborators include the UK Quality Assurance Agency (QAA), AdvanceHE, AGB, and NASPA in the USA, among others. We also maintain close affiliations with various university associations, including the Arab Association of Universities, the African Association of Universities, and the Association of French Speaking Universities (AUF). These partnerships enrich our capacity to deliver impactful solutions and contribute to the broader educational ecosystem.

As a dedicated hub for Higher Education, our mission extends beyond individual institutions. We actively cultivate networks and platforms to foster continual dialogue within the sector. This commitment is exemplified through a series of impactful initiatives we have launched including the MENA Higher Education Leadership Forum (MENA-HELFL) launched in 2013 and drawing today participants from over 50 countries; the MENA Association of University Presidents, and the Zairi International Awards for Excellence in Higher Education in 2021, among other notable endeavors.

For more information visit: [www.cli-cks.com](http://www.cli-cks.com)

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